



Pune
1-8-17

Dear Rashmi Shukla,

This afternoon, as I was leaving Ruby Hall Clinic (Main), I had a chance of observing the putting into action of the green corridor for a heart-transfer to Delhi.

What unfolded was a drama of pure discipline, co-operation & call of duty. The efficiency with which various departments co-ordinated, was a lesson for us by-standers.

Your police people did a commendable job of creating a corridor, patrolling outside the hospital to see that conditions remained as required, and allowing for a very quick transfer of the valuable organ.

Within the hospital itself, a multi-disciplinary team must have been at work, selflessly & endlessly working, to translate a noble gesture into an actual reality. And we cannot forget the Airport Authorities & workers.

While each of us must have prayed for the peace of the departed soul, we each, internally, must have saluted the courage of the concerned family.

In that sombre setting, there was a strong feeling that something noble was being achieved. If we all are capable of such efficiency & disciplined co-operation, why do we not see it in our daily lives? Is it that our sense of duty lights up only in extreme situations like these, but fades away during routine events like obeying rules, showing concern for people & the environment around us, extending small courtesies as we move through daily life?

What a wonderful city we would create, if we could only fathom the

P.T.O

importance of our second to second interactions that occur. And, if we could only reflect upon the fact that each of us can make such a large difference to the environment around us, - if only we can show some care & concern!

This has been a favourite quotation of my family:

"The smallest effort is not lost, -
 Each wavelet on the ocean tossed,
 Aids in the ebb-tide or the flow,
 - Each raindrop makes some flowerlet glow,
 Each struggle lessens human woe."
 - C. Mackay.

I strongly believe that it is the small actions, carried out every milli-second, that make a huge difference. If we can keep this thought in our individual minds, & gradually imbibe it into our individual actions, the world will surely evolve into a wonderful place!

God's blessings on you, your entire work-force, & all your families.

Thanking you,
 With warm regards
 Lehnaz M. Umrigar.
 [LEHNAZ. M. UMRIGAR]

पोलीस उप-आयुक्त आर्थिक व सायबर, गुन्हे, पुणे यांचे कार्यालय	
भाषक क्रमांक	2830/2017
दिनांक	10/8 /2017
कार्यवाही करिता	